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Welcome to St. Lawrence Lodge  
Long Term Care Home.

Our Home is owned and operated in partnership by the City of Brockville, the United Counties of Leeds and Grenville, the Town of Prescott, and the Town of Gananoque. The “new, modern” St. Lawrence Lodge officially opened on April 10, 2006.

Our facility is designed to facilitate and maximize the resident’s independence and to provide a comfortable, climate-controlled living environment.

This pamphlet is intended to provide you with some helpful information about our Family Council.

The information enclosed within is based on questions we have been asked by other individuals going through the transition to a new living arrangement in a Long Term Care Home. We hope you find it useful.



## Our Vision

*St. Lawrence Lodge will be a leader in providing progressive long term care.*

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## Our Values

*We commit to and will demonstrate:*

**Respect** - *We respect the dignity, individuality and worthiness of each person.*

**Quality Service** - *We value and encourage the service that contributes to the highest quality of life for each person.*

**Client-Centered Care** - *We value client-centered care that recognizes the whole person – past, present, and future.*

**Compassion** - *We value an open and caring relationship with each person.*

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## Our Mission

*St. Lawrence Lodge will provide for the physical, social, spiritual and emotional needs of individuals requiring long-term care, in partnership with their families and personal care givers.*

*Our programs and services are delivered by qualified staff in a safe and secure environment, in collaboration with community resources, to the citizens of Leeds and Grenville.*

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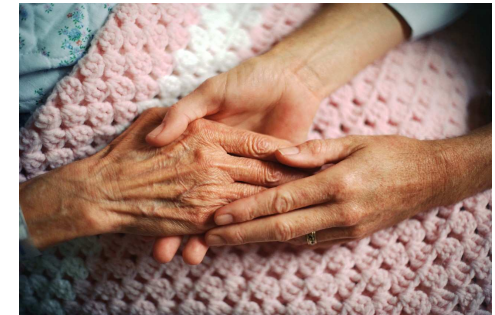
## Philosophy

*We believe the atmosphere of our Home lies with those who reside and work with us. The Home celebrates resident life as it is being lived today in an environment that enables an optimal level of independence, choice, and individuality.*

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## FAMILY COUNCIL



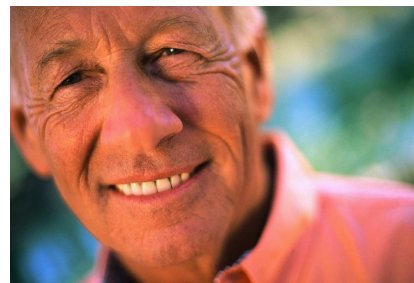
**LONG TERM CARE SINCE 1970**

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**PHONE: 613-345-0255**

**EXT.'S : 4106 - T. HARRINGTON (ADMINISTRATOR)  
4122 - CAROL BROPHY (ACTIVATION/PASTORAL  
CARE SERVICES)**

# ST. LAWRENCE LODGE FAMILY COUNCIL



## Statement of Purpose:

The St. Lawrence Lodge Family Council respects the vision, mission and values of St. Lawrence Lodge and offers support to residents, families and employees at the Home. The Family Council advocates for all residents, families and caregivers, in particular, for those residents unable to advocate for themselves. The Council promotes open communication. The Family Council will make suggestions and recommendations for change and improvements by being a forum for ideas and dialogue. The Council will endeavour to become more knowledgeable about the long term care sector and the operations of the Home and it will work to educate its members and other family members of residents.

Responsible to: Advisory to the Committee of Management



## Functions:

To support new families and new residents by welcoming them and offering to be a resource for them

To inform and educate families and to interact with families to identify ideas, concerns and issues

To brainstorm with a view to problem-solve topics of interest and concern

To liaise with Residents' Council, the Committee of Management, the Auxiliary Volunteer Program (AVP) and other groups and organizations within or associated with St. Lawrence Lodge

To advocate on behalf of all residents and families

To promote two-way communication between families and the Home

To improve the quality of life and quality of care for all residents by promoting an atmosphere of sensitive caring and support among employees, friends, and family members of residents

To plan, support, and assist with events associated with the Home

## Typical Family Council Activities

- Work with employees for positive change
- Sponsor activities for residents and families
- Provide suggestions and advice for ways to make improvements in the Home
- Represent residents who do not have family members to help them
- Political advocacy for improvements to the Long Term Care Sector

## To Learn More or to Contact Family Council

A Family Council Communications Board is located in the elevator lobby on the 1st Floor near the Resident Library.

You will find the names and phone numbers of the Family Councillors who act as liaison representatives for each Resident Lodge.

Please feel free to call any one of us at