



FOR IT COMES FROM WITHIN®

St. Lawrence Lodge Pre-Admission Information Package

July 2019

Important Information

Mailing Address

St. Lawrence
Lodge
1803 County Rd
2
Brockville, Ont
K6V 5T1

Contact Us

Phone:
613-345-0255
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613-345-1029

Our Web Site

www.stll.org

To Book a Tour

Contact:
Dawn Dodge
Coordinator -
Activation and
Volunteer Services
613-345-0255
ext 4122

Welcome and Introduction

On behalf of our entire St. Lawrence Lodge family, welcome to our Home. We appreciate your interest in St. Lawrence Lodge and are proud to tell our story – a story, perhaps, destined to include the next chapters in the lives of your loved ones and family.

Originally opened in 1970, St. Lawrence Lodge was modernized in 2006 into the contemporary 224-bed Long Term Care Home that it is today. Our commitment and dedication to programs, services, and amenities designed to care for those of us who are no longer able to continue to live independently in their community's remains stronger than ever.

Beyond our attentive programs and care, our facilities continue to reflect our dedication to providing our residents with living conditions that promote comfortable, respectful, and dignified living. Our resident's rooms themselves contain a large panoramic window, an en-suite bathroom, temperature controls, and ample and pleasant illumination. Our location itself on the banks of the famed St. Lawrence River adds yet another desired dimension to our Home, one our residents enjoy immensely.

Our employees, trustees, volunteers, physicians, and students are enormously proud of our Home. This information package was prepared with an objective of providing you with key information you will need in advance of a potential move to our Home. The document is intended to give you accurate and concise information about our programs and services for the important decisions that lay ahead.

We would be pleased to arrange a personal tour for you should you be considering the need for long term care services. Please feel free to contact us at your convenience for any further information that you may require.

St. Lawrence Lodge Overview

St. Lawrence Lodge operates in partnership with the City of Brockville, the United Counties of Leeds and Grenville, the Town of Prescott, and the Town of Gananoque, in conjunction with the Provincial Ministry of Health and Long Term Care and the South East Local Health Integrated Network (SE LHIN)

St. Lawrence Lodge Mission, Vision, Values, & Philosophy Statement

Vision

St. Lawrence Lodge will be a leader in providing progressive long term care.

Mission

St. Lawrence Lodge provides quality, person-centered, long term care in partnership with families and care-givers and in collaboration with community resources.

Values

We commit to and will demonstrate:

Respect

We respect the dignity, individuality, and worthiness of each person

Quality Service

We value and encourage the service that contributes to the highest quality of life for each person.

Person-Centered Care

We value person-centered care that recognizes the whole person—past, present, and future.

Compassion

We value an open and caring relationship with each person.

Philosophy

We believe the atmosphere of our Home lies with those who reside and work with us. The Home celebrates resident life as it is being lived today in an environment that enables an optimal level of independence, choice, and individuality.



Resident Rights and Responsibilities

Resident Rights:

As our Resident you have the right to:

1. Every resident has the right to be treated with courtesy and respect and in a way that fully recognizes the resident's individuality and respects the resident's dignity.
2. Every resident has the right to be protected from abuse.
3. Every resident has the right not to be neglected by the licensee or staff.
4. Every resident has the right to be properly sheltered, fed, clothed, groomed and cared for in a manner consistent with his or her needs.
5. Every resident has the right to live in a safe and clean environment.
6. Every resident has the right to exercise the rights of a citizen.
7. Every resident has the right to be told who is responsible for and who is providing the resident's direct care.
8. Every resident has the right to be afforded privacy in treatment and in caring for his or her personal needs.
9. Every resident has the right to have his or her participation in decision-making respected.
10. Every resident has the right to keep and display personal possessions, pictures and furnishings in his or her room subject to safety requirements and the rights of other residents.
11. Every resident has the right to,
 - i. participate fully in the development, implementation, review and revision of his or her plan of care,
 - ii. give or refuse consent to any treatment, care or services for which his or her consent is required by law and to be informed of the consequences of giving or refusing consent,
 - iii. participate fully in making any decision concerning any aspect of his or her care, including any decision concerning his or her admission, discharge or transfer to or from a long-term care home or a secure unit and to obtain an independent opinion with regard to any of those matters, and
 - iv. have his or her personal health information within the meaning of the *Personal Health Information Protection Act, 2004* kept confidential in accordance with that Act, and to have access to his or her records of personal health information, including his or her plan of care, in accordance with that Act.
12. Every resident has the right to receive care and assistance towards independence based on a restorative care philosophy to maximize independence to the greatest extent possible.
13. Every resident has the right not to be restrained, except in the limited circumstances provided for under this Act and subject to the requirements provided for under this Act.
14. Every resident has the right to communicate in confidence, receive visitors of his or her choice and consult in private with any person without interference.

15. Every resident who is dying or who is very ill has the right to have family and friends present 24 hours per day.
16. Every resident has the right to designate a person to receive information concerning any transfer or any hospitalization of the resident and to have that person receive that information immediately.
17. Every resident has the right to raise concerns or recommend changes in policies and services on behalf of himself or herself or others to the following persons and organizations without interference and without fear of coercion, discrimination or reprisal, whether directed at the resident or anyone else,
 - i. the Residents' Council,
 - ii. the Family Council,
 - iii. the licensee, and, if the licensee is a corporation, the directors and officers of the corporation, and, in the case of a home approved under Part VIII, a member of the committee of management for the home under section 132 or of the board of management for the home under section 125 or 129,
 - iv. staff members,
 - v. government officials,
 - vi. any other person inside or outside the long-term care home.
18. Every resident has the right to form friendships and relationships and to participate in the life of the long-term care home.
19. Every resident has the right to have his or her lifestyle and choices respected.
20. Every resident has the right to participate in the Residents' Council.
21. Every resident has the right to meet privately with his or her spouse or another person in a room that assures privacy.
22. Every resident has the right to share a room with another resident according to their mutual wishes, if appropriate accommodation is available.
23. Every resident has the right to pursue social, cultural, religious, spiritual and other interests, to develop his or her potential and to be given reasonable assistance by the licensee to pursue these interests and to develop his or her potential.
24. Every resident has the right to be informed in writing of any law, rule or policy affecting services provided to the resident and of the procedures for initiating complaints.
25. Every resident has the right to manage his or her own financial affairs unless the resident lacks the legal capacity to do so.
26. Every resident has the right to be given access to protected outdoor areas in order to enjoy outdoor activity unless the physical setting makes this impossible.
27. Every resident has the right to have any friend, family member, or other person of importance to the resident attend any meeting with the licensee or the staff of the home. 2007, c. 8, s. 3 (1).

Resident Responsibilities

St. Lawrence Lodge believes that in working in partnership with our residents, we can establish a relationship of trust with shared rights and responsibilities.

St. Lawrence Lodge expects you, to the extent of your ability, to:

- Respect the rights, safety, and privacy of others
 - Treat others with respect, dignity, and courtesy
 - Provide accurate information
 - Identify your needs and bring concerns to the attention of staff
 - Ask questions if the information given is unclear
 - Actively participate in your care planning
 - Cooperate with using the health services best matched to meet your needs
 - Consider carefully the consequences of consenting to or refusing treatment
 - Honour financial obligations
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Preparing to Move to Your New Home

Important Tips Prior to Your Move

- Organize your legal documents and insurance (e.g. Powers of Attorney, Will, Notice of Assessment from Revenue Canada)
 - Confirm that your family physician will continue to provide care after the move to a Long Term Care Home. If not, then you can use the Home's Medical Director or you can find a new doctor who will provide service at the LTC Home.
 - Talk about your future wishes for health care and for end-of-life with your family and doctor.
 - Make a list of people to tell about the change of address.
 - Organize transportation and any help you will need for your move.
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Things You Need to Know Before You Arrive

A move to a Long Term Care Home is not a move into an institution. It's a move into your loved one's new Home. Keeping this positive outlook will assist with the transition.

These guidelines are provided to help make the new Home as comfortable and personal as possible within the legislative and regulatory requirements.

Resident Room Guidelines

As stated in the Long Term Care Homes Act, the Resident Bill of Rights asserts that "Every resident has the right to keep and display personal possessions, pictures and furnishings in his/her room subject to safety requirements and the rights of other residents."

Members of the St. Lawrence Lodge resident community are expected to adopt a high standard of respect toward fellow residents, to respect their privacy, and their need for safety and security.

Decisions, actions, and behaviour need to take into account the common good and the well-being of all residents living in the adjacent and broader resident community.

The safety and security of every resident is the responsibility of everyone living and working in the Home. Rules, regulations, and behavioural expectations exist in order to promote the rights, responsibilities, dignity, well-being, and safety of all members of the resident community.

General Overview

- Residents can personalize their living space in accordance with institutional limitations.
- Resident room furnishings and equipment placement must not introduce an unsafe condition nor interfere in the provision of safe and effective resident care to any resident or other persons.
- Furniture placement, room décor and use must occur in a way that St. Lawrence Lodge is not required to expend undue resources or cost to restore the room to its normal appearance when the resident leaves. Before resident occupancy St. Lawrence Lodge makes every possible effort to provide a clean and aesthetically pleasing room. If damage to a resident room occurs as a result of not

complying with St. Lawrence Lodge requirements, or as a result of neglect of St. Lawrence Lodge property, the Home reserves the right to charge for restoration costs.

- The room must remain free of clutter. Residents are expected to maintain reasonable cleanliness and orderliness within the room. No dangerous items or perishable items are to be stored in the room. Residents must also take care not to cause a pest infestation in the Home.

Insurance, Loss, or Damage

- St. Lawrence Lodge is not responsible, nor liable for loss, damage, or theft of personal belongings brought into the Home.
- The Home's insurance does not cover the loss, theft or damage to resident personal property. Residents are advised to confirm insurance coverage under their personal insurance program.
- The Home will not be responsible for cleaning or dusting personal items brought into the resident's room.

Furnishings Provided by the Home

All resident rooms have the following furnishings and equipment included:

- An electric bed, a mattress, a pillow, and bed linen.
 - The resident bed is to be maintained in its designated location as identified by the area between the electrical receptacles and the wall protection affixed at the head of the bed.
- 1 bedside table, 1 lamp, 1 wall shelf, and 1 side chair.
- A wardrobe permanently fixed to the wall, equipped with a locking drawer.
 - Valuables should not be stored in the room. St. Lawrence Lodge does not assume responsibility for resident valuables.
 - A key will be provided free of charge. If lost or not returned, a replacement fee will apply.
- 1 waste receptacle.
- Fire-rated window coverings.
- 5 wall picture hooks provided and installed by the Home.

The Home's Environmental Services Department will be responsible for the cleaning and dusting of these Home-supplied items.

Furnishings That May Be Brought In

The following furnishings may be added upon approval by the Home's designate:

- Dresser or chest of drawers; size and number of items should be kept to minimum.
- Flat screen television/DVD player with headphones. The TV must be QAM Tuner compatible to be able to access the Home's satellite programming service. Maximum size is under 40" screen. The unit must fit safely on a stand in the room.
- A small comfortable chair. All furniture must be soil resistant and easily cleaned. Vinyl surfaces are recommended. Cloth/fabric is not recommended. Ongoing deep cleaning is the responsibility of the resident and/or family.
- Furniture must be free of bed bugs or other pests and steamed cleaned before placement in the room.
- Furniture must be used for the purpose it was intended for (e.g. do not use a chair as a side table.) Furniture must be sized to properly fit in the resident's room, must be in good condition, and have protective features so that it does not scratch floors or have sharp edges.
- Furniture placement in the room and eventual removal is the responsibility of the resident and family. Furniture must be moved and placed without causing damage to walls or floors.
- Small Mini-Bar Fridge: may be brought in under the assessment and conditions outlined under the Electrical Safety section.

Maintaining the Decor and Room Condition

The Home's property must be respected and maintained at all times. Your cooperation is expected with regard to the following:

- Residents are responsible for helping to keep their room and shared living area free from clutter and debris.
- Prohibited products that are not allowed to be attached to doors, walls, window, wardrobe or bedside table include: nails, screws, thumb tacks, push-pins, staples, scotch tape, duct tape, glue or foam-type adhesive (e.g. 3m), or

magnetic wall clings.

- Resident and family members must not install their own picture hooks. Requests for additional picture hooks must be submitted through a Maintenance Department work order requisition. If approved, the Maintenance Dept. will install.
- Fire-rated and approved window coverings and/or solar blinds are provided by the Home and are not to be changed.
- Due to security and cleaning issues, it is recommended that heirloom items or other porcelain figurines not be brought into the Home. If these fragile personal items are brought in to a resident's room, then a cleaning routine needs to be established by the resident and/or family.
- Door decorations are to be hung with an "over-the-door" hanger available at local stores. For fire safety, the door decoration and hanger must not interfere in any way with proper closure of the door.
- Artificial trees must be less than 36 inches in height.
- Plants must not cause resident sensitivities to possible allergies. Plant pots must have a water-tight container affixed to the bottom in order to ensure that there is no leakage while watering plants.
- Personal items are to be located within the room in such a manner that they do not block or interfere with access to passageways/corridors, or possibly cause injury or fire.
- Shared spaces with another resident must be fairly shared by all parties.
- Windows and other areas in public view must be kept free of offensive materials and mess.
- Personal belongings are not to be stored in common living area.
- Window screens must not be removed.

Electrical Safety

- All electrical equipment must be inspected and approved by the Maintenance Dept prior to use in the Home. Maintenance Inspection Work Orders are issued through the Nursing Dept and must be completed before electrical equipment is used in the building.
- All electrical equipment must have a visible CSA/ULC or other approved label, as recognized by the Ontario Electrical Safety Authority. They must also be in good condition and be 5 years old or newer. Repairs to equipment and furniture are the responsibility of the resident.
- The Home will direct the resident to immediately remove all non-approved items.
- Electrical circuitry must not be overloaded. Electrical equipment used in this room must be kept to a minimum.
- Power bars may be used in resident rooms. Extension cords and octopus plugs are not permitted.
- Small electrical items such as radios, clocks, etc are generally acceptable as long as they are inspected and approved.
- Indoor mini-lights labelled by CSA or Underwriters Laboratories (ULC) can be used at Christmas time. These lights are not to be strung along curtains, bedside railings, walls, wardrobes, or other furniture. All lights must be unplugged when the resident retires for the night or leaves the room. Exterior rated lighting must not be used.
- **Mini-Fridges:**
 - CSA/ULC - approved mini-type bar fridges for personal use may be permitted under certain circumstances. The resident and/or SDM must meet with the ADOC and the Nutritional Manager to ensure the following criteria are met before approval shall be given to have a fridge in a resident's room:
 - the safety of the resident and their room-mate, as applicable, shall be considered (e.g. diet restrictions, choking risk, etc.)
 - the resident or SDM shall be responsible to clean the fridge regularly and as required.
 - All food shall be stored in a safe-to-eat

manner. It is recommended that stored food be labelled and dated.

- Alcoholic beverages are not permitted to be stored in resident room fridges.
- The resident or SDM agrees to release and indemnify St. Lawrence Lodge their officers, agents and employees from and against any and all claims and liability related to the use of a personal fridge.
- If these criteria are not upheld, then the Home reserves the right to revoke the decision to approve use of a mini-fridge. The Home will direct the resident to immediately remove the mini-fridge from the room.

Power Wheelchairs and Scooters

- Power wheel chairs are allowed. They must be in good working operating condition and able to pass a safety inspection before use in the Home. Driver testing is required.
- Motorized mobility aids (e.g. scooters) are not permitted to be used in the Home. Scooters are not to be parked or plugged in at the front of the building.
- Persons using these motorized devices must ensure that outside debris (e.g. salt, sand, snow) is not tracked into the Home on the device's wheels when re-entering the Home.

Telephone Service

- St. Lawrence Lodge is the sole service provider for phone connection. Arrangements for connection, disconnection and payment of services are made through St Lawrence Lodge Business Office. An authorized trust account must be established with the Home.

Television and Internet Service

- St. Lawrence Lodge is the sole provider for television services. Arrangements for connection, disconnection and payment of services are made through the Business Office. Television programming details can be obtained by contacting the Business Office at the time of admission.
- The Home does not have the capability to provide hard-wired or wireless internet at this time.

- All related charges are the responsibility of the user.

Clothing and Laundry

Resident Clothing

During the day, residents are encouraged to be up and dressed. Clothing should be comfortable and easy to put on and take off. Staff will be happy to discuss specific needs.

Please bring a manageable supply of easy-care, washable clothing. Closet space is limited, so please bring only necessary, in-season items.

The following clothing items are suggested:

- Comfortable clothes (e.g. pants, shirts/blouses, sweat suits, etc)
- Nightwear and slippers
- Sturdy shoes
- Socks/hosiery
- Undergarments.

Suitable Personal Clothing Fabric Types:

- 65% Polyester and 35% Cotton Blend Fabric, easy care that requires no ironing.
- 100% polyester-best for central laundry processing.
- Machine wash and tumble dry

Not Recommended Personal Clothing Fabric Types:

- Suede or Fur.
- Rayon, Acetate or other man-made fabrics.
- Wool or Wool blend fabrics.
- When instructions indicate “no bleach” or “flat dry” or “dry clean only” or “hang to dry”.
- Lace, lace edging or loose weaves.

Laundry Services

Laundry services, including personal clothing and regular linen, are provided by St. Lawrence Lodge. Personal laundry is completed on-site, while general laundry is processed through an external provider.

Resident personal clothing laundry options include;

- Personal laundry services by St. Lawrence Lodge Laundry Department.
- The Home provides a personal laundry room with washers and dryers on the 3rd Floor for use by residents

and their families.

- Family can decide to do the resident's laundry in their own home.
- Dry cleaning services are not available. Arrangements for this service are to be made by the resident and the dry cleaning vendor directly. The Home is not involved in coordinating the service.

St. Lawrence Lodge will make every effort to diligently return all items in a timely fashion.

The Home, however, does not assume responsibility for resident's personal laundry items that are lost or damaged, during processing.

Concerns about missing items should be immediately brought to the attention of staff on the resident's home lodge.

Any items that require gentle laundering, or items that family members wish to do themselves should be clearly marked as such and placed in a container inside the resident's room. These items should be collected by family members or friends.

Resident Clothing Labels

All resident clothing needs to be marked and labelled by St. Lawrence Lodge with the resident's name affixed to the item using a St. Lawrence Lodge-provided label.

Upon admission, the Resident must make arrangements with the Nursing staff to have all clothing properly labelled.

The clothing will be forwarded to Environmental Services for marking. The resident's clothing will be washed (unless it is new with the tags still affixed), labelled and returned, as quickly as possible, to the Resident Home Area. All other clothing items brought in after admission must also be labelled in this same manner.

Closet space is limited, so please bring only a reasonable number of necessary, in-season items. Out-of-season clothing should be taken home by family and returned as needed. Storage for clothing is limited to the space in the resident wardrobe closet or the resident's dresser. No other storage bins for extra clothing are permitted within the room. As well, the Home does not have storage for resident belongings elsewhere in the building.

Linens and Bedding

- Bed sheets, bed spreads, blankets, mattress, pillows, pillow cases, washcloths, towels, and draperies are supplied by St. Lawrence Lodge.
- Foam egg crate, memory foam or any other type of mattress coverings are not permitted due to fire regulations.
- Residents may bring in their own quilts, afghans, or other bed covers. All items are to be labelled with St. Lawrence Lodge-applied labels.

Toiletries and Personal Care Items

Residents are required to bring their own toiletries. For example, deodorant, toothbrush, toothpaste, comb, brush, shaving supplies, etc.

Please note that St. Lawrence Lodge is a scent-free environment.

Please note that the Home uses specifically-selected skin care products for bathing. Please do not bring or wear scented personal products including: soap, deodorant, powders, hair care products, cosmetics, perfumes, and aftershave lotion.

Equipment

Residents are asked to bring any orthotic and specialized equipment that they may be using (e.g. glasses, dentures, hearing aides, cane, walker, wheelchair, etc).

Please note that St. Lawrence Lodge is not responsible for repairing or replacing such items.

Valuables and Personal Items

All personal items brought into the Home are the sole responsibility of the resident and/or the resident's substitute decision-makers. Employees will make every effort to safeguard things like your eyeglasses, hearing aids, or dentures; however, these items do go missing from time to time.

It is highly recommended that you do not bring any valuable personal effects into the Home. Valuable items such as jewellery, money, family heirlooms, figurines, identification papers, etc. should not be left here.

St. Lawrence Lodge will not be responsible in the event of damage or loss. The cost of repair or replacement of any of these items rests with the resident or their family. Homeowner insurance may cover losses incurred, so you should check with your insurance agent regarding your coverage.

Housekeeping and Cleaning

Resident's rooms are maintained in a clean and presentable way for residents through a regular cleaning cycle.

Regular general cleaning of the Resident's room is provided by the Environmental Services Dept. Dusting and cleaning of resident room shelves and other flat surfaces containing resident-owned knick-knacks and other decorating items are the responsibility of the resident and family, as the Home does not wish to be responsible for damage to the resident's property.

Family pictures, paintings prints on wall are the responsibility of the family for dusting and cleaning.

St. Lawrence Lodge is not responsible for personal items that are lost, broken, soiled, or damaged.

The resident/resident representative is responsible for arranging tenant liability insurance for his/her belongings.

Pets

The Home recognizes the therapeutic benefits to residents of pet visits and wants to facilitate such visits. However, pets are not permitted to live at the Home.

To ensure proper infection prevention and control, as well as, to protect others who, for health or other reasons, should not be in contact with animals, the Home has developed a Visiting Pet Policy and Procedure that will be shared with you at the time of admission.

Smoking

St. Lawrence Lodge is a "smoke-free" Long Term Care Home.

In keeping with the Smoke-Free Ontario Act, smoking of any smoking materials (e.g. cigarettes, e-cigarette's, vaping, etc.) is not permitted indoors.

Smoking can only occur in the designated outdoor smoking shelter.

Residents who wish to smoke will be assessed and a decision made whether the individual may smoke independently or not at all.

The Home does not provide assistance to smoke. Assistance of any kind must be provided by visitors – staff and volunteers will not transport or attend residents for the purpose of smoking.

What You Should Not Bring With You

The **following electrical items are not permitted** for use within the Home:

- Electric blankets or heat pads.
- Electric heaters, fireplaces.
- Kettles, microwaves, toasters, other cooking appliances, and any other equipment with a heating or cooling device.
- Window air conditioner.
- Humidifiers, dehumidifiers, vaporizers/plug in scents.
- Octopus plugs and extension cords.
- Curling irons.
- Hairdryers.
- Anything that creates or invites open flame.
- Wall mounted televisions sets.

In addition, the following items are **not permitted** for use within the Home due to safety regulations and other considerations:

- Your own wall-mounted shelving.
- Wall paper, paint, and decorative border.
- Decorative wall decals/stencils, especially if they use self-adhesive material.
- Spray paint, window paints, or aerosol “snow”.
- Pictures, paper, or other decorative material which cover a large surface of the door or walls are not permitted.
- Candles and/or heavily scented items are prohibited.
- Personal mattresses, mattress covers – including foam toppers and memory foam toppers.
- Area Rugs/ Scatter Rugs/ Bathroom mats
- Resident-owned window coverings or blinds.
(Note: no items to be hung from window coverings)

Moving Day!

What to Expect When You Arrive

Admission

When you first arrive you should go to the Business Office located adjacent to the Main Entrance.

You will be welcomed by a Registered Nursing Staff Member who will begin your admission process. Clinical care staff will gather information during the admission process so we can get to know you better and develop a personalized Plan of Care.

The Admission Process will involve:

- Giving you a brief tour of the Home and showing you your new room.
- Talking to you about what is important to you and making informed decisions related to your care.
- Introducing you to staff and other residents.
- Providing you with information about the services provided.

The Business Office will also contact you to make arrangements to complete the necessary legal and financial agreements that cover your stay at your new Home.

Moving In

These guidelines have been developed to help you decide in advance as to what you wish to bring with you if you are going to be admitted to St. Lawrence Lodge.

The resident and family are responsible to make arrangements to move into the Home. Please note that St. Lawrence Lodge does not have the staffing resources necessary to assist with moving in.

Movement and placement of furniture and personal items in the resident's room is the responsibility of the resident and those persons assisting. While moving in, sufficient care should be taken to ensure that there is no damage to the walls or floors.

Some Final Reminders

Medications

Bring all the medications that you are currently taking, in the original labelled containers. Our Home has a dispensing system that you will be required to use. For your safety and the safety of other residents, residents are not allowed to keep any medications in your room. This includes: aspirin, cough medicines, eye drops, laxatives, etc. All medications must be left with the Nursing Staff and dispensed according to a physician's orders.

Copies of Financial and Legal Documents

There are a number of documents that you should bring with you on your admission date. These include:

- Power of Attorney for Personal Care (if you have one)
- Power of Attorney for Finances (if you have one)
- Notice of Assessment from the Revenue Canada Agency (if you are applying for a rate reduction subsidy)
- Advance Directives on Care Choices (if you have one in place)
- Copy of Pre-paid Funeral Documents (if you have one in place)
- Void Cheque (if you choose to pay your monthly accommodation fees by automatic withdrawal method).

Tour St. Lawrence Lodge To Learn More

Tours of St. Lawrence Lodge are normally scheduled on Tuesday and Thursday of each week.

If you would like to arrange a tour of St. Lawrence Lodge, please contact the Coordinator – Activation and Volunteer Services at 613-345-0255 ext 4122.