

## **Family Council Minutes**

### **Meeting January 27, 2022 at 2:30 pm via Zoom**

**Attendance:** Marion Dalley, Reg Knudson, Wendy FitzGerald, Gord McKewen, Donna Kukk

**Invitees:** Lisa Harper, Angela Roles, Tina Barclay, Sherry Canning

#### **Welcome:**

Reg opened the meeting with a welcome to everyone.

#### **Agenda Approval:**

The agenda was approved.

#### **Old Business:**

Minutes were reviewed and approved from November 25, 2021 Family Council Meeting.

-FAQ's Marion Dalley has not received any yet.

#### **New Business:**

1. **Outbreak update** – The Health Unit declares Outbreaks. Outbreak is defined by 2 people (resident or staff) being positive & evidence of transmission.
2. **Staffing Levels** –Lisa considers any loss of staff as critical as we are already at times working with bare minimum for staff. PSW staff pool is a bit larger so not as much of an issue, but Registered staff are in short supply. St. Lawrence Lodge staff go above and beyond to do what they can to fill in. Can bring in staffing agencies, etc. if need be. Some screeners have been called back to assist. Unfortunately, not many volunteers but the Lodge would welcome them and their assistance.
3. **No new caregiver requests** – This is based on a document issued by the Ministry of Long Term Care. New residents coming into the home can still list more than one caregiver, but while on Outbreak, only 1 caregiver at a time may visit. The wording may be changed on the website to ensure proper understanding.

4. Pet Therapy – People are being told not to bring their pets in right now due to the Outbreak. Pet Therapy is a different program than just relatives bringing in pets for the residents to visit with. When the time comes that pets are allowed back in, Angela will work with Stacie Swayne in activation to look into Pet Therapy.
5. 4<sup>th</sup> Dose of Vaccine – The Health Unit is coming into the Home on January 31<sup>st</sup> to administer the 4<sup>th</sup> doses for eligible residents. Some residents are not eligible to receive the 4<sup>th</sup> dose due to time frame.
6. Call bell response time – Lisa suggested there is an issue if delay of over 5 minutes to respond to call bell. If longer, it should be investigated to see if staff were busy with emergency issue, etc.

**Directors Report:**

Ministry of Health Report –Bedrails are an issue and hot topic. Bedrails need to be removed but many families disagree with removing them. A lot of work is involved.

Occupancy targets – level is low, but not accepting new residents during the Outbreak. Lisa does not agree with taking new people into situation.

Covid-19 Cases – At present, there are 4 active resident cases and 5/6 staff

**Roundtable:**

Why scan QR code daily? – Ministry requirement

Contact extensions should be listed on the website in an easier way to locate - John may be able to change

Letter of support for Lisa - forwarded by Tina to the Board on behalf of the Family Council.

**Next Meeting:**

Next meeting will be Thursday, February 17, 2022 @ 2:30 pm.

**Adjournment:** meeting adjourned @ 3:40 pm