

Family Council Minutes

Meeting April 21, 2022 at 2:30 pm via Zoom

Attendance: Marion Dalley, Reg Knudson, Wendy FitzGerald, Gord McKewen, Donna Kukk, Colin Kidd (guest/possible member)

Invitees: Lisa Harper, Tina Barclay, Sherry Canning

Regrets: Wendy Onstein, Angela Roles

Welcome:

Reg opened the meeting with a welcome to everyone, introduced Colin Kidd. Colin said a few words.

Agenda Approval:

The agenda was approved.

Old Business:

Minutes were reviewed from March 17, 2022 Family Council Meeting. Marion suggested just skimming through the minutes, as they were lengthy. Minutes were approved as accurate.

-FAQ's – Wendy FitzGerald and Marion have started to create a document for these, they will meet once more before it will be ready for the Committee to see. Reg wondered what next steps are. Lisa suggested an open dialogue about the document after it has been viewed by the staff. Can be added to the admission packages for new residents/families.

New Business:

1. **Activation** – Donna Kukk noted that one of the monthly activity calendars did not have activities planned for 10 days of the month. If staff are off, the other staff try to help continue the activities in the wing. There are currently 5 fulltime and 2 part-time activation staff – one per wing, with no current coverage for vacation. We are in the processing of hiring 2 part-time activation staff and looking into 3 students to assist with coverage. Lisa gave a brief description of the activation staff duties. Stacie Swayne would have a full list of the activation duties. Covid has played a major role in

decreasing amount of activities, due to gathering size limitations. Socialization is very important and activation is trying to schedule some different activities as the weather improves as well.

2. Palliative Care at SLL – Lisa let everyone know that there are many factors in palliative care, i.e. resident needs, length of term in Palliative care, etc. Palliative Care is when end of life is eminent, some residents will pass quickly and others slowly. We are currently working on a pamphlet for families regarding Palliative Care. Staff try their best to notify family immediately when the resident becomes palliative but sometimes it may be difficult to judge the length of time. Nurses need to be trained on when to deem a resident Palliative, and need to empower staff to look for palliative signs. Family has the right to send the resident to the hospital, staff may call and have a discussion with family as to whether to send the resident to hospital or stay at the Home.
3. Call Bell Response – The expectation is that the staff will answer the call bell as soon as possible, but they may be in the middle of something, so they say they will be right back and turn the bell off. Response tends to be slower if two people are required to assist the resident, as often one member of staff has to wait for another to be free to help. Lisa will add it to the agenda to discuss with nursing group.
4. Hydration – Residents get water jugs on snack carts, with med pass and with their meals. It is very difficult to monitor/record the amounts the residents drink when moving about the floor. Snack carts are 10 am, 2 pm & 7 pm (approx. times). Water is available in the dining room, unless the area is in an Outbreak. If in Outbreak, precautions are stricter with the sharing of items, so the use of Styrofoam cups is preferred.

Directors Report:

Currently there is an Outbreak on Birch.

The isolation unit has some residents in it, but they will be returning to their rooms on varying dates. No new positive cases in the last few days.

The Home will continue with the rapid testing and screening of all individuals entering the Home.

Lisa is waiting the approval of the Vaccination Policy by the Committee of Management.

Nothing new from MOHLTC – no updates at this time.

Medication Safety Program – have received some funding for medication dispensaries, fingerprinting and electronic medication recording.

Staffing – Still shortages on the floor, some PSW’s have been hired. Nursing is the greatest need to fill. Orientation is scheduled for May 2. There have been meetings with RPN’s to open dialogue and will attempt the same with PSW group.

Roundtable:

Marion mentioned the volunteer income tax program is available to assist residents with their taxes if need be. Contact Marion for further information.

Reg thanked everyone.

Next Meeting:

Next meeting will be Thursday, May 19, 2022 @ 2:30 pm.

Adjournment: meeting adjourned @ 4:04 pm