

Family Council Minutes

Meeting February 17, 2022 at 2:30 pm via Zoom

Attendance: Marion Dalley, Reg Knudson, Wendy FitzGerald, Gord McKewen, Donna Kukk, Wendy Onstein (guest/possible member)

Invitees: Lisa Harper, Angela Roles, Tina Barclay, Sherry Canning

Welcome:

Reg opened the meeting with a welcome to everyone.

Agenda Approval:

The agenda was approved.

Old Business:

Minutes were reviewed and approved from January 27, 2022 Family Council Meeting.

-FAQ's – Family council is going to leave this in old Business so they can revisit. Marion is compiling a booklet.

-Call bell times – Reg read reports of studies that were done, most call bells are answered within 3.5 minutes – the call bells at the Lodge are being answered within the study time range.

New Business:

1. Outbreak update – Outbreak remains stable – Angela has calls regularly with the Health Unit as well as the Ministry of Health. We have booklets on outbreaks, also Ministry Directive #3 to follow for information. Discussed the 4th dose of vaccine – many residents already have, Angela looking into paramedics returning to administer to remaining residents.
2. Ministry Changes – Discussion about new changes from Ministry concerning number of caregivers/visitors and off site visits, The Outbreak “trumps” those changes. Angela agreed to have the changes posted on the webpage.

3. LTCH rate reduction –Residents need to apply for rate reductions. Kim Cleroux has forms the residents need – Kim will submit the forms once filled out.

Directors Report:

Ministry of Long Term Care – Abuse and Neglect Policy has been completed, will be sent to all caregivers as per the Ministry. Bed rail removal deadline is Feb. 25; staff are diligently working on this.

Staffing Coverage – Any member not here creates a gap – hired 3 RPN's, 1 RN and a few PSW's. Some people are getting out of Healthcare for good, due to COVID.

Occupancy targets – level is low, but may be starting to accept new residents as COVID cases decrease in the Home.

Staff Appreciation – Lisa would like to implement a staff appreciation program

Remembrance – Lisa is planning a Remembrance area for residents that have passed away

Roundtable:

Guest Wendy Onstein has stated she would like to join the Family Council.

Any events that families can contribute to in recognition of the staff – Lisa mentioned that in past, families have donated lunches to resident area staff, etc. as appreciation. Wendy suggested a BBQ lunch in summer and they could serve the staff.

Next Meeting:

Next meeting will be Thursday, March 17, 2022 @ 2:30 pm.

Adjournment: meeting adjourned @ 3:33 pm