

Family Council Minutes

Meeting November 17, 2022 at 2:30 pm via Zoom

Attendance: Gord McKewen, Reg Knudson, Marion Dalley, Colin Kidd, Elinor Utting, Linda McLennan

Invitees: Lisa Harper, Angela Roles, Tina Barclay, Sherry Canning

Regrets: Donna Kukk

Welcome:

Reg opened the meeting with a welcome to everyone, and let them know of two new potential members. Linda McLennan and Maria Clai would like to join the Family Council. Maria had issues joining the Zoom for this meeting.

Gord McKewen announced that this would be his final Council meeting, but is interested in possibility of volunteering in April. We thank Gord for all of his assistance and time on the Family Council, he will be missed.

Agenda Approval:

The agenda was approved with the addition of the Director's Report.

Old Business:

Minutes were reviewed and approved from October 20, 2022 Family Council Meeting.

No other old business noted.

New Business:

1. How are food portion sizes determined – Some residents are bigger eaters than others, and are still feeling hungry after supper. Family is bringing food in for the resident so they can have “snacks” to fill them up. If someone feels they are not getting enough to eat, they can meet with the dietician, the dietician can assess if the individual needs are being met or they require bigger portions for their meals. A new Dietary Manager started recently. They are planning to look at the snack carts and the possibility of keeping snacks in the fridge at night so they are available to residents. May be something to add to admission for Sara – meal size for resident (big or small eater).

2. How are residents made aware of the opportunity to vote in an election – There was not much communication in regards to the voting stations/times for the October session. The families were notified through the monthly Newsletter in May for the spring election. Will improve next year, more communication will go out to try to make residents and families aware.
3. Results from the Satisfaction Survey – The surveys were sent out, and Jenn has been asked to pull them out for review. Will plan to send out new surveys in January. Results will be shared with the Family Council when completed.
4. Family Council personnel update on website and at bulletin board – Family Council has had some recent changes and it needs to be updated on the website and bulletin board in the Home. Email sent to John Kalivas to initiate update.
5. Is there compensation for damages to resident belongings - Items are being put in the wrong bags for laundry by staff, then go missing by Kingston Laundry. Goal is not to send them to Kingston Laundry, but will need follow up with Kim Enos. There is a lost and found here at the Lodge and we have had some success when contacting the Kingston Laundry Service if they know what they are looking for. Communication will be sent out to staff, reminding them to be diligent in checking items being put in correct bags. In the admission packages, there is a statement that St. Lawrence Lodge is not responsible for loss or damage of items, signed when the resident is admitted.

Directors Report:

Vacancy is down – 25 empty beds, 9 in Isolation unit, 16 in other Resident Home Areas.

Evacuation exercise on November 2nd was very successful. The students were very excited and anxious to play the roles of residents being removed from the rooms. Celebration was held with pizza.

The new Dietary Manager has started and has many years of experience. Many new ideas as well.

Social Worker starting November 21st, has lots of Long-term Care experience, will definitely be an asset to our team.

Palliative Care Committee – getting up and running for January. Hopefully a Family Council member will be able to participate.

A food drive is underway to assist the local Food Bank.

Some activities that we are hoping to have for the employees in December are ugly sweater day and pajama day.

There will be a Giving Tree set up again this year for people to assist residents by giving them a gift to open under the tree on Christmas day.

The staff will be choosing resident names to give gifts to as well.

It was a busy week for the staff, EMAR went live. Implementation went very well.

Roundtable:

1. How were fundraising money from the yard sale used?
2. Do Volunteers need SURGE courses?
3. What fundraising has John done since he has been here?
4. Are there residents that do not have funds, Agency support or Government Funding?

Next Meeting: December 15th @ 2:30 pm.

Adjournment: Meeting was adjourned at 3:55 pm.